



October 29, 2018

To: All Missouri Golf Association Member Clubs and GHIN Administrators and Handicap Chairperson
From: Scott Hovis, Executive Director and Karen Raithel, Director of GHIN & Membership Services

PLEASE READ IMMEDIATELY

IMPORTANT INFORMATION FOR 2019 FROM THE USGA AND THE MGA

We are writing this letter to officially notify you of all the changes that are coming in 2019 in regard to the GHIN Handicap Administration system, the GHIN kiosk, GHIN App and GHIN.com portals.

The USGA has spent many months overhauling all the GHIN products. The two most important reasons were extra data security on all platforms and for scalability for future technology changes.

CURRENT PHASE APPROACH FOR PRODUCTS

At our meeting earlier this month, the USGA/GHIN notified us that the GHIN administration portal will be rolled out in phases to the USGA Regional Golf Associations. **The Missouri Golf Association will be in “Wave 2” scheduled for the first half of 2019. When we know the exact date we will notify you by email.**

The new GHIN kiosk, players GHIN App and GHIN.com will all roll out in the 2nd quarter of 2019.

TRAINING AND SUPPORT

When the product is available, the MGA will be responsible for training and support for all GHIN Administrators and/or Handicap Chair

All of your club and player data will come over in the release to the new platform when it is time.

I can assure you that I have seen the product. Yes, the look and functionality is different but in a good way!! I sincerely do not think you will have an issue with the new product(s) and be able to navigate it with minimal direction. It has been re-designed to be more user friendly and to be able to perform tasks with less mouse clicks. We also plan to provide you with a top 10 cheat sheet that will assist you with the product. i.e., how to add a golfer, how to edit a score, how to modify a Handicap Index, how to inactivate a roster, how to set up and run scheduled reports. We understand that some of you will need some additional help in the beginning navigating the system and we have scheduled our time for that.

The USGA GHIN will also provide webinar training. When they schedule those sessions we will let you know. We are not scheduling any group training at this time. If we see we need to we will put it on the schedule and let you know.

IMPORTANT INFORMATION ABOUT GHIN ADMIN

>You have to provide the MGA with an initial contact person for the new system. **To do this, please complete the attached club profile sheet.**

>when it is time, the initial contact will have to set up a NEW password to be used in conjunction with your email address for the system

- >you will have the ability to assign more users at the club with their own login with different permissions. Full admin/or read only
- >all GHIN Clubs will be assigned a NEW club number
- >All players will keep their existing GHIN Numbers and History
(NOTHING changes for the player or his/her data!!)
- >all your GHIN members active and inactive will come over in ONE service. There are not “services” any longer. Example - 01 men 03 women 06 9 hole women...
- >you will however, be able to GROUP your players however you choose to. That could be 9 hole golfers, men, junior league, Tuesday women’s day group etc... You can add as many groups as you want or not have groups at all.
- >any current print groups will be migrated into Golfer Groups in the new platform (same concept)
- >if you have any “scheduled reports” in your system now, they will NOT be pulled over. Those will have to be set back up.
- >the player will not experience anything different until the other products roll out (Kiosk, GHIN APP and GHIN.com)
- >More robust reporting tools will be available to you

IMPORTANT NEW Features

All players will have the option to post ESC hole by hole scores in any product.

Sample GHIN ADMIN screen shots of GOLFER ROSTER, POST A SCORE, & PLAYER PROFILE

Golfer Name	18 H.I.	9 H.I.	Status	Status Date	GHIN #	Local #	Gender	Membership Code	Date of B...
[Redacted]	25.4		Active				Female	R	
[Redacted]	15.0		Active				Male	R	
[Redacted]	13.4		Active				Male	R	
[Redacted]	15.5		Active				Male	R	
[Redacted]	19.0		Active				Female	R	
[Redacted]	14.3		Active				Male	R	
[Redacted]	11.0		Active				Male	R	
[Redacted]	29.9		Active				Female	R	
[Redacted]	6.9		Active				Male	R	

JOHN [redacted]
 GHIN Number [redacted] | [redacted] @gnw.com

Handicap Management | Score Maintenance | **Post a Score** | Account

ET: 10-01-2018 10 Index

Total Score

Hole By Hole

Date Played *

Score Type: Home **Away** Tournament Penalty Combined

Holes:

Course Played * Tee *

Choose Course/Tee Lookup Method: Home Course/Tees Course/Tee Search

Manual Score Entry (Not Recommended)

Front 9: Back 9: Total 18:

Post Score

Handicap Management | Score Maintenance | Post a Score | **Account**

ET: 09-01-2018 10 Index

Primary

Club Affiliation

Minor Guardianship

Account Edit

Prefix: _____ Birthdate: _____

First Name: _____ GHIN Number Creation Date: _____

Middle Name: _____ Email: _____

Last Name: _____ Phone Number: _____

Suffix: _____ Player Handicap Index Type: _____

Gender: _____

Primary Address Edit

Add Primary Address



Secondary Address Edit

Add Secondary Address



GHIN KIOSK - 2019

Some of you still provide the GHIN Score Posting Kiosk in the pro-shop. That will still be available but it also will have an updated look and feel. For the most part it will navigate basically the same for the player experience.

Sample KIOSK screen shots of Home Screen and Golfer Access Screen



Metropolitan Golf Association



USGA
GOLF HANDICAP
INFORMATION NETWORK

BALTUSROL GOLF CLUB

LAST NAME LOCAL NUMBER GHIN NUMBER

Enter Last Name

CONTINUE

GUEST SCORE POSTING

MGA VOLUNTEERS

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Metropolitan Golf Association



USGA
GOLF HANDICAP
INFORMATION NETWORK

CHARLIE CAPASSO

5.2 HANDICAP INDEX[®]
TREND: 5.2

Post Total Score

Post Hole-by-Hole Score

Golfer Lookup

EXIT

MGA GOLF LEAGUES

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GHIN.COM and GHIN APP– 2019

While GHIN.com nor the GHIN App is a service your club provides we feel it is important that you are aware of the following changes in case your members ask.

The login for the mobile app will be the same credentials for GHIN.com. The golfer will only have to create a digital profile once to use either application.

GHIN.com

When the new platform is rolled out and a player wants to use the online system to post a score or lookup a Handicap Index they will be prompted to set up a (one time) username and password to access the system.

New GHIN APP

The GHIN App is probably the most exciting tool for the player experience. This app has been the most successful tool to date. In 2017, scores posted by all of GHIN via the mobile app was over 15 million! Scores posted by MGA members via the mobile app was over 79,000! Score posting using the mobile app for MGA is at 30%.

The GHIN App will be a little more work for the golfer. We have been told that the USGA will be putting a notice on the App to let all the users know there is a new one coming. The facts I know for sure are - When available, the golfer will update the current GHIN app by following the prompts on their mobile device. It is still FREE!

The USGA GHIN has now given them the tools they need to really see how their game is progressing. They can now post hole by hole scores, while giving them the tools to see how they played the hole. Only they have access to those stats. They do not have to use the stats on every round but they can.

Sample GHIN APP Home Screen and HBH with Stats



IN CLOSING

Over the last year we have worked diligently updating some information in the GHIN database. Using the USGA GHIN data to see what needed our attention - we have updated some birth dates for "Juniors" where it was needed, we have merged golfers that had two GHIN numbers and we have asked multiple times for a unique email address for each player (wife and husband cannot share email) This has all gone really well and we are set for now. All I need from you now is the **CLUB PROFILE SHEET** returned to me. **PLEASE RETURN ASAP.**

To all of you,

Thank you for your time. We know it is a lot of information but we hope it is helpful in the transition and we hope you are looking forward to the NEW USGA GHIN Products!!

If you have any comments or questions let us know.

Sincerely,

Scott Hovis
Executive Director

Karen Raithel
Director of GHIN and Membership Services

November 2018